

## ADRIG CERTIFICATION

Flat 10, Warwick Court 51 St. Marks Road Windsor, England, SL4 3BD United Kingdom

### CERTIFICATE OF PROGRAMME CERTIFICATION

# Store Operations Management

This is to certify that the programme above, delivered by Copperfield Retail Academy, Newcastle upon Tyne, United Kingdom, has been independently assessed against the ADRIG Course Quality Standard (ACQS v4.2) and is certified at Level 3 under category ADR-HOS - Hospitality, Retail & Service.

The programme was submitted for in person delivery and is certified on that basis: the provider is authorised to run this class at any venue it operates.

### Certification detail

**Approval number:** ADRIG-CRS-2026-0149

**Category:** ADR-HOS - Hospitality, Retail & Service

**Level:** Level 3

**Guided learning hours:** 24

**Delivery:** In person

**Named trainer:** Joanne Pickering

**Certified provider:** Copperfield Retail Academy

**Provider ID:** ADRIG-P-00039

**Provider licence:** ADRIG-CPL-2026-0039

**Certified on:** 28 July 2026

**Valid until:** 28 July 2029

**Rounds of assessment:** 3

### Scope and conditions

Certification covers this programme as approved, delivered by the trainer named in the approval file. Any material change to the programme, its trainer or its venue must be notified to the Registrar within twenty business days. Delivery is subject to unannounced surveillance.

Learner awards are issued by ADRIG only after evidence of delivery has been verified. Each award carries a unique number and is independently verifiable on the public register.

### Verification

This certification, and the full record of how it was assessed, can be checked free of charge and without an account at [www.adrigcertifications.com/verify](http://www.adrigcertifications.com/verify) using approval number ADRIG-CRS-2026-0149. The register is the authoritative record; this document is a copy of

it.

**Signed: Adrien Akash, Registrar**

**For and on behalf of ADRIG Certification**

ADRIG certification is independent quality assurance of training. It is not a regulated national qualification and confers no statutory licence to practise.